



Conservation, Partnerships & Ecotourism

EZEMVELO KZN WILDLIFE

CENTRAL RESERVATIONS OFFICE

P.O. Box 13069, Cascades, 3202

E-mail : bookings@kznwildlife.com

Fax : 086 5058889

Tel : 033 8451000

FOR TRADE RESERVATIONS ONLY

Email : tradedesk@kznwildlife.com

Fax : 086 5058895/6/7/8

Tel : 033 8451003

FOR CUSTOMER SERVICE AND ENQUIRIES

Email : customercare@kznwildlife.com

Fax : 086 5542297

WEBSITE : www.kznwildlife.com

Att : chantal JACQUOT

38 rue des jardins

VIC LA GARDIOLE

34110

France

Reservation Name

chantal JACQUOT

Reservation Number

553507

Reservation Date

1/1/2000

Telephone

+33622824818

Cell

+33622824818

Email

chantaljacquot1@hotmail.fr

Confirmed Reservation Payment Advice

Resort Name	Check In	Check Out	Room Description	Number of People	Nights	Rooms	Price(ZAR)
Giants Castle	31/10/2023	01/11/2023	4 Bed Chalet-Mountain View	3	1	1	2,205.00
Giants Castle	01/11/2023	02/11/2023	4 Bed Chalet-Mountain View	3	1	1	2,325.00
Total Accommodation							4,530.00
Total Services							0.00
TOTAL							4,530.00

IMPORTANT: Please remember to bring with you, the Credit Card that you used to make this booking as well as a copy of your ID Book or passport. It will be required on check-in.

Giants Castle

Gate Times: Oct to Mar = 05h00-22h00 and Apr to Sept = 06h00-22h00. Bookings made on the RACKBB rate, include a complimentary breakfast. The nearest town is Estcourt, which is 65 km from Giants Castle. Basic food supplies are available at the Reception Centre.

Unleaded petrol is available at the main entrance gate. Credit cards are not accepted at the gate. A restaurant and bar facility is available at Giants Castle. At Bannermans hut, natural water is available nearby.

the robot intersection of Connor and Lorne Streets. Follow the signs. The reserve is 65 km town and the road is tarred.
 Directions: From the North: Turn off the N3 at the Central Berg Resorts Interchange, travel into Estcourt and take Ntabamhlope roads, at
 From the South: Turn off the N3 at Nottingham Road/Mount West, travel through Nottingham Road to Rosetta and take the Kamberg
 turnoff. Travel straight pass Kamberg turnoff (left) and follow the signs to Giants Castle.

GPS Point: -29.269543, 29.5175361 or <https://goo.gl/maps/F1EUxeAWXu2Hnksc7>

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Payment Information :

Total Deposit Due	4,530.00
Total Deposit Received	4,530.00
Total Deposit Outstanding	0.00

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PLEASE CHECK DETAILS ON ALL PAGES OF THIS FORM. BROCHURES CAN BE DOWNLOADED FROM OUR WEBSITE www.kznwildlife.com.
AGENCIES: ENSURE THAT ADVICE FORMS AND BROCHURES ARE GIVEN TO PROSPECTIVE VISITORS.

Important Information & Conditions governing the acceptance of Reservations

1. All reservations are accepted subject to the provisions of the Natal Nature Conservation Ordinance, No. 15 of 1974, the KwaZulu-Natal Nature Conservation Act, No. 29 of 1992, as well as the KwaZulu-Natal Nature Conservation Management Act, No. 9 of 1997, and the regulations promulgated there under, as amended.
2. New tariffs are applicable from November each year. Quotes are based on the current tariff, differences to be settled on arrival at the camp. The board reserves the right to amend tariffs and levies without prior notice.
3. Refunds on or after the arrival date will be processed by the Regional Office on recommendation from the camp.
Refund of bookings prior to arrival date will be charged a cancellation fee as follows:
 - Cancellations > than 45 days prior to arrival = 10% of net amount.
 - Cancellation within 44 to 30 days of arrival = 25% of the net amount.
 - Cancellation within 29 to 15 days of arrival = 50% of the net amount.
 - Cancellation within 14 days & arrival date = 100% of the net amount.
4. Visitors shall inform the Reservations office in Pietermaritzburg of changes to their reservations.
5. Visitors are requested to note arrival and departure times as well as gate closing times.
Check in time -14h00 until reception closes on the arrival date, Check out time - 10h00 on the day of departure.
All camps (Excluding those below): Oct to Mar = 05h00 - 19h00 and Apr to Sept = 06h00 - 18h00.
Thendele: Oct to Mar = 05h00- 22h00 and Apr to Sept. = 06h00- 22h00.
Cape Vidal : Nov to Mar = 05h00 - 19h00 and Apr to Oct 06h00 - 18h00
Hilltop, Imfolozi & Ithala: Nov to Feb = 05h00 - 19h00 and Mar to Oct 06h00 - 18h00.
Monks Cowl : 6am to 6pm all year round
Didima, Midmar & Sodwana Bay ARE 24 HOURS
6. Conservation levy, Hluhluwe-Umfolozi Park Only: International Visitors with arrival dates on or after 1 November 2009, pay a levy of R 110 per person per night. If the arrival date is on or after the 1 November 2010, international guests pay R110pppn.
South African Visitors pay R 55.00pppn. Children aged 3 to 12 yrs pay half the adult rate.
EKZNW gates - RHINO GOLD CARD HOLDERS - Free entry at EKZNW gates (max 8 people).
Entry fee payable at all Isimangaliso gates.
7. The total number of people may under no circumstances exceed the total number of beds indicated on this advice form.
8. All hutted accommodation units are fully equipped, including refrigerators, bedding, crockery and cutlery (except in all rustic accommodation and mountain huts).
9. No mechanical generators are allowed. Visitors are advised to bring a torch.
10. No pets allowed in any reserve of park.
11. Specific accommodation units, campsites or requests cannot always be guaranteed.
12. Foodstuffs are obtainable at certain reserves and rest camps. Ithala (Ntshondwe), Giants Castle, Didima, and Hluhluwe (Hilltop) have restaurant facilities. Take away light meals are available at Mkhuze
13. You are advised to take precautions against malaria before, during and after your visit to reserves north of the Tugela River. Please consult your doctor/ Pharmacist.

INDEMNITY

The KwaZulu-Natal Nature Conservation Board and the Kwazulu-Natal Conservation Board does not accept the responsibility for any death, injury or illness sustained or suffered by any persons, or theft or loss of or damage to any property occurring within or arising from a visit to parks or resorts under their control, however caused and allegedly due the negligence of the Service or any of their employees or arising from the use of any facilities supplied or made available.

Yours faithfully,

Sharmaine Mahabeer

Reservations

For CEO: Ezemvelo KZN Wildlife